

## Warranty.

We aim to offer only the finest Mineral Composite vanity tops, crafted using high quality materials and proven manufacturing methods. As such we're proud to offer a full **10 year warranty** on all of our products.



Should you find that your goods are of an unacceptable quality within the 10 year warranty period Duroclass will repair or replace the faulty item.

See terms and conditions.

### Terms & Conditions

Duroclass warranty will only apply where the product has been installed by qualified tradesperson and in full accordance with our installation instructions.

This warranty does not cover damage by improper installation, accident, misuse, abuse, negligence, excessive wear and tear, improper care and lack of maintenance, heat damage, use of harsh abrasive cleaners, water and natural causes such as sunlight, humidity and other environmental conditions.

Installation, cleaning and maintenance instructions must be followed to ensure validity of warranty.

Duroclass' liability is limited to repair, replacing, or giving a credit for the faulty goods and it does not include installation expenses and/or damages or removal of any unit. The purchaser must provide proof of purchase when making a claim. The warranty will be voided if a damaged or incorrect unit has been installed.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To make a claim please contact Duroclass on the phone number or email address below.

Please note that installation of any product is regarded as acceptance of that product and therefore no claims for faulty or damaged goods can be made after installation. Any claim for faulty or damaged goods must be made within 48 hours from receipt of product.